

# Learning Services SAOs 2019-2020

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 Sent: Wednesday, October 23, 2019 10:37 AM  
 To: iosue.verduzco<iosue.verduzco@imperial.edu>

iosue.verduzco@imperial.edu      Email- You will receive a copy of this...  
 19-20      Academic Year  
 Learning Services      Department Name  
 Enter the SAO number      SAO #  
 Enter and find all services      Students will receive help to enhance their academic goals through our services at the Study Skills Center.  
 satisfactory

**Assessment Tool**  
 Survey conducted via MachForms. The surveys are completed anonymously.

**Criteria for Assessment**

From: iosue.verduzco@imperial.edu  
 Sent: Wednesday, October 23, 2019 10:50 AM  
 To: iosue.verduzco  
 Subject: SAO- Outcome and Assessment/Measurement Tool Only

Academic Year	19-20
Department Name	Learning Services
Enter the SAO number	SAO #2

and faculty will find services      Enter the SAO description here      Students will have increased access to academic help through the Embedded Tutoring Program. Students will find the program satisfactory.

**Assessment Tool**  
 Survey conducted via MachForms. The surveys are completed anonymously.

Surveys will demonstrate that both faculty and students find the embedded program satisfactory by 90%.