#### Institutional Goals

Educational Martin Place 2012 10



records scanned, indexed or converted to digitized format.

Outcome #2: Student transcripts will be received electronically by our college and integrated

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GOALS: Each process within the departments will be reviewed in terms of: 1) Work efficiency, 2) Potential cost reductions, and 3) Potential contributions for increasing

# Table 1.

## SAO Data from 2013-14

#### I. Admissions Area

Outcome #1: See Table 2.

## Outcome #2:

Staff	Number of Help Desk Tickets submitted during
	2013-14
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## **Gloria Hoisington**

From: Gloria Carmona

Sent: Wednesday, April 24, 2013 11:55 AM

# Admissions & Records Office Assessment Survey SurveyMonkey



# 1. How easy was the application for admission process on our website?

				Response Percent	Response Count
	Extremely easy			20.4%	65
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# 3. Is the online Class Schedule easy to use?

		Response Percent	Response Count
Very Easy		46.0%	144
Somewhat Easy		42.8%	134
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12. I understand how to use WebSTAR to access my class schedule, financial aid, records

14. The Admissions & Records Office have added other online services. Please indicate whether you have used the following services.

