

	Response Percent	Response Count
	39.3%	

<i>answered question</i>	26
<i>skipped question</i>	2

6. The Reception Staff was helpful and answered my questions?		
Answer Options	Response Percent	Response Count
Yes	100.0%	28
No	0.0%	0
<i>answered question</i>		28
<i>skipped question</i>		0

7. The IVC CalWORKs Counselor was knowledgeable and able to answer my questions?		
Answer Options	Response Percent	Response Count
Yes	100.0%	28
No	0.0%	0
<i>answered question</i>		28
<i>skipped question</i>		0

8. My questions and concerns were answered promptly?		
Answer Options	Response Percent	Response Count
Yes	96.2%	25
No	3.8%	1
<i>answered question</i>		26
<i>skipped question</i>		2

9. The office hours were convenient to meet my needs?		
Answer Options	Response Percent	Response Count
Yes	96.4%	27
No	3.6%	1
<i>answered question</i>		28
<i>skipped question</i>		0

10. Overall, I am satisfied with the services I received?		
Answer Options	Response Percent	Response Count
Yes	100.0%	28
No	0.0%	0
<i>answered question</i>		28
<i>skipped question</i>		0

11. I feel comfortable returning for additional services if I need them?		
Answer Options	Response Percent	Response Count
Yes	100.0%	27

	Response Percent	Response Count
	96.2%	25
	3.8%	1
		26
		2

	Response Percent	Response Count
	100.0%	27
	0.0%	0
		27
		1

	Response Percent	Response Count
	7.7%	2
	11.5%	3
	15.4%	4
	26.9%	7
	15.4%	4
	26.9%	7
	19.2%	5
	0.0%	0
	15.4%	4
	0.0%	0
	0.0%	0
	3.8%	1
	15.4%	4
	0.0%	0
	7.7%	2
	0.0%	0
	3.8%	1
	3.8%	1
	7.7%	2
		26
		2

	Response Percent	Response Count
	37.0%	10
	29.6%	8
	22.2%	6

