Table 1.

SAO Data from 2013-14

I. Admissions Area

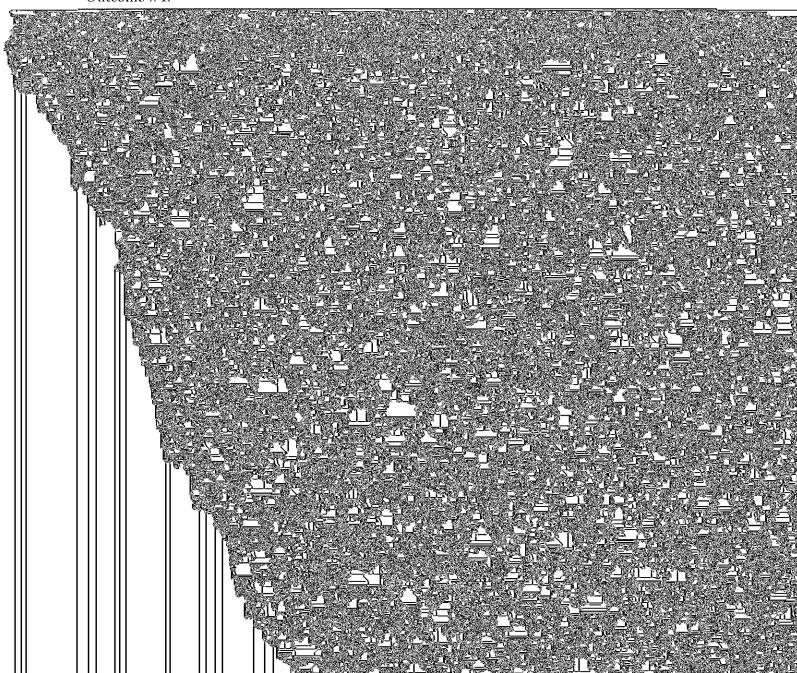
Outcome #1: See Table 2.

Outcome #2:

Staff	Number of Help Desk Tickets submitted during 2013-14
Gloria	8
Isabel	20
David	

II. Registration Area

Outcome #1:



Gloria Hoisington

Response Count	65	116	103	91	18	318	က
conse	0.4%	, 6.5%	2.4%	÷5.0%	5.7%	stion	stion

Admicciana & Dogorda Offica Accomment Survey

3.	Is the	online	Class	Schedule	easy	to	use'	?
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		Response Count
Very Easy	46.0%	144
Somewhat Easy	42.8%	134

6. I like having the Class Schedule available only online.		
	Response Percent	Response Count
Yes	67.6%	213

8. The people working in the Admissions & Records office are courteous and helpful.

	Response Percent	Response Count
Strongly agree	29.5%	94
Agree	51.7%	165

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44. The Admissions 2 Records Office born added ather online comicae. Bloocs indicate