The Trustees of the ICSVEBA understand the importance of keeping members informed of plan updates and changes and are excited to provide you with this month's Highlights newsletter to keep you informed of essential plan information. Please see the updates and "highlights" below and contact your Human Resources Department with any questions!

As a reminder, with the change back to Delta Health Systems (DHS) effective 10/1/23, please make certain you are using your new DHS ID cards when you visit each of your providers. If you have had a recent visit, they may still have your old information on file, and it is important that they update your information as this will affect how your claims are processed.

Important Vendor Contacts:

Carelon* /** – Mental Health* (MH) & Employee Assistance Program** (EAP)
   866.533.4278, or visit www.carelonwellbeing.com/icsveba
Carrum Health * – New way to get surgical and cancer care
   888.855.7806, or visit www.carrum.me/ICSVEBA
   Download the app by searching "Carrum Health" in your Apple or Android store
Hinge Health* – Back, Muscle and Joint Health
   www.hinge.health/icsveba
PlushCare* – Telephonic/Video access to physicians for non-acute medical conditions
   866.692.1986, or visit www.plushcare.com
   Download the app by searching "PlushCare" in your Apple or Android store
SIMNSA – Mexico based medical care, except for life threatening emergencies
   To schedule an appointment, contact 800.424.4652
Vitality ** – Wellness & Healthier Living
   www.PowerofVitality.com
   Download the app by searching "PowerofVitality" in your Apple or Android store

Delta Health Systems* – Eligibility, Claims and Customer Service
   866.691.2443, or visit www.deltahealthsystems.com for faster service on eligibility and benefits
HUB International – ICSVEBA Benefit Consultan9 (t)-6.66.50/(n9 (t)-A(B)1.d (e)10.5 (t)-5.6 (i)2.n2 (i)2.(ons)- (